Warranty Information

Dosatron International S.A.S. will provide for replacement of all parts shown to be defective in material or workmanship during a period of twelve months from the date of purchase by the original purchaser. To obtain warranty replacement of a part, the unit must be returned with original proof of purchase receipt to Dosatron and thereafter recognized as defective after examination by the technical services of the aforementioned company. The unit must be sent to Dosatron prepaid, but will be returned free of charge if found to be covered by the warranty and repairs are made.

This warranty only covers circumstances where the part has failed due to defects caused by the manufacturing process. This warranty is invalid if the defects are found to be due to the product’s misuse, inappropriate use of tools, lack of maintenance or defective installation or environmental accidents or corrosion by foreign bodies and liquids found with in or in proximity to the unit. The seals and 'o' rings are not covered under this warranty, nor is damage to the unit caused by water impurities such as sand. A filter (80 microns or less) must be used in front of the unit for the warranty to be valid. The aforementioned company declines any responsibility if the unit is used under conditions outside of its operating tolerance as indicated herein.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state, but any implied warranty of merchantability or fitness for a particular purpose applicable to this product is limited in duration to the time period of this written warranty or any implied warranty.

There is no warranty express or implied relating in any way to products used in conjunction with the Dosatron Injector.

The aforementioned company shall not be liable for incidental or consequential damage, such as any economic loss, resulting from breach of this written warranty or any implied warranty.

There are no warranties, express or implied, which extend beyond those described above.

Representations and warranties applicable to your Dosatron are limited as set forth in the documentation delivered at the time of your purchase. The results achieved with your Dosatron depend upon a professional determination of the specifications of the chemicals or other products to be applied. In some cases, it may require an accurate analysis of the water source. Finally, results are dependent upon proper installation, usage, and maintenance of your Dosatron. Please consult a reputable dealer or Dosatron International for assistance and details.